



Our plan for people who experience domestic and family violence and sexual violence

Department of Justice



Easy English

Blue words



Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



You can get someone to help you

- understand this book
- find more information.



Contact information is at the end of this book.



About this book

This book is from the Department of Justice.



We help people in Queensland use law courts.



Some things in this book might make you feel sad or upset.



If you feel sad or upset you can

- talk to someone you know and trust
- contact a support service on page 18 to 20.





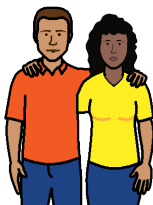
This book tells you the important ideas about our plan to make our courts safer for people who experience

- **domestic and family violence**



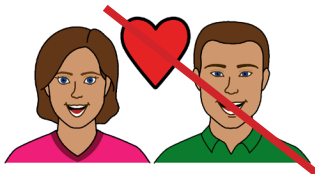
- **sexual violence.**

Domestic and family violence is when a person hurts or tries to control someone they are close to.

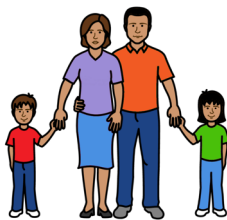


The person who does domestic and family violence could be

- a partner



- an ex partner



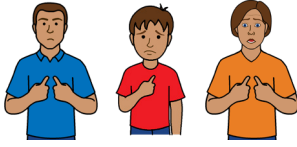
- a family member



- a carer.



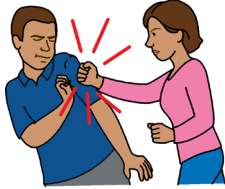
Sexual violence is when someone says or does sexual things that another person does **not** want.



A person could do sexual violence to anyone.

What is domestic and family violence?

Domestic and family violence can be when someone who is close to you



- hurts you



- scares you



- controls you

- does **systems abuse**.

Systems abuse is when someone uses a service or system to control a person or make them look bad.

For example, your ex partner might tell a lie about you to



- the police or the courts



- child safety services.

What is sexual violence?

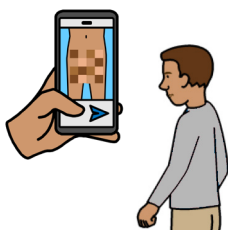


Sexual violence can be when someone

- makes you do sexual things you do **not** want to do



- says or does something sexual to you that you do **not** want them to do



- shows other people pictures of your private body parts.

Who can experience domestic and family violence and sexual violence?



Anyone can experience the violence, for example

- a **perpetrator**
 - you are a perpetrator if you do the violence
- a **victim survivor**
 - you are a victim survivor if the violence happens to you.



The violence happens more often to some people.

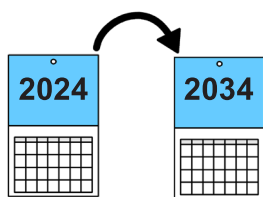


For example

- women
- people with disability
- Aboriginal and Torres Strait Islander people
- children and young people.

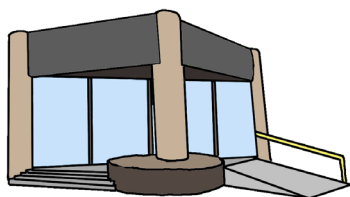


What is in our plan?



Our plan goes from 2024 to 2034.

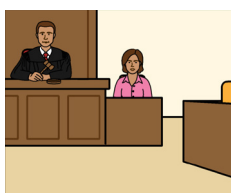
1 We want our courts to be accessible and safe for everyone



Accessible means everyone can go to and use our courts.



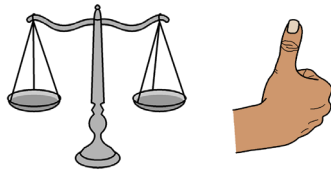
We found out what victim survivors think about how safe our courts are for them.



We made special courts for domestic and family violence in Brisbane and Cairns.



We put more staff in our courts.



We will improve the **laws** we make about domestic and family violence and sexual violence.

Laws are rules the court says we **must** follow.



One way we will improve the laws is we will say **coercive control** is against the law.

Coercive control is when someone treats you badly more than once.

The person wants to have power over you and hurt you.



Coercive control is often part of domestic and family violence.



A person who uses coercive control might

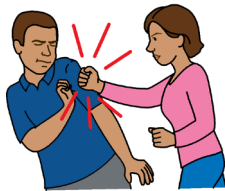
- tell you what to do



- **not** let you do what you want



- scare you

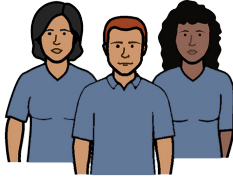


- hurt you.

A person who uses coercive control might also **isolate** you.

Isolate means keep you away from other people.

2 We want our staff to understand domestic and family violence and sexual violence



We have more staff to help you.



We will train our staff so they can help you better.

Our staff will understand how to help people who have **trauma**.



Trauma is when

- you experience an event that is very scary, stressful and upsetting

and



- you find it hard to cope after the event.



Our staff will understand how to help

- Aboriginal and Torres Strait Islander people



- people from other cultural backgrounds

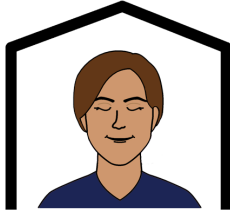


- people with disability



- LGBTIQ+ people.

3 We want our work and courts to support your health and wellbeing

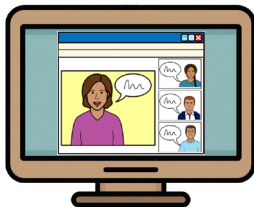
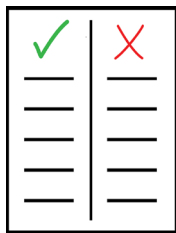


We want the way we build our courts to make everyone feel safe.



We will

- build new courts
- make rules for how to use spaces in the court to keep people safe
- improve our technology so people can be part of online court meetings.



4 We want our services to focus on what you need



We want you to get the information and support you need in a short time.



For example

- we will make it easier to understand what will happen when you use our services



- we will give special help if you
 - have experienced a crime

or



- are in trouble with the police.

5 We want you to get your rights when you use our services



Rights are things the law says everyone should have.



To make sure you get your rights we plan to

- check if we are doing a good job



- try to do better



- tell the community how we are doing.

More information



For more information contact our Operational Policy Design and Implementation team.



Email opdi@justice.qld.gov.au

You can read the full plan on our website.



Website courts.qld.gov.au

Where can you get support?



There are free domestic and family violence support services you can call.

WWILD

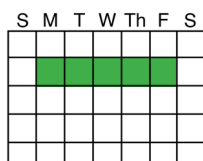


WWILD is a service for

- people with intellectual or learning disability who are victim survivors



- family members, carers and services who support people with disability.



Call for free Monday to Friday 9 am to 5 pm.



Call 07 3262 9877

1800RESPECT

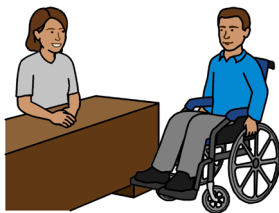
For information, counselling and support.



Call for free anytime night or day.



Call 1800 737 732



Queensland Sexual Assault Helpline

For information, counselling and support.

Call for free any day 7.30 am to 11.30 pm.



Call 1800 010 120



Immigrant Women's Support Service

For information, counselling and support.

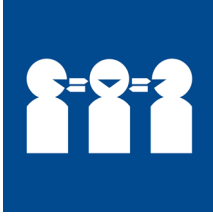
S	M	T	W	Th	F	S



Call for free Monday to Friday 9 am to 4 pm.

Call 07 3846 3490

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660

Notes

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Notes

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