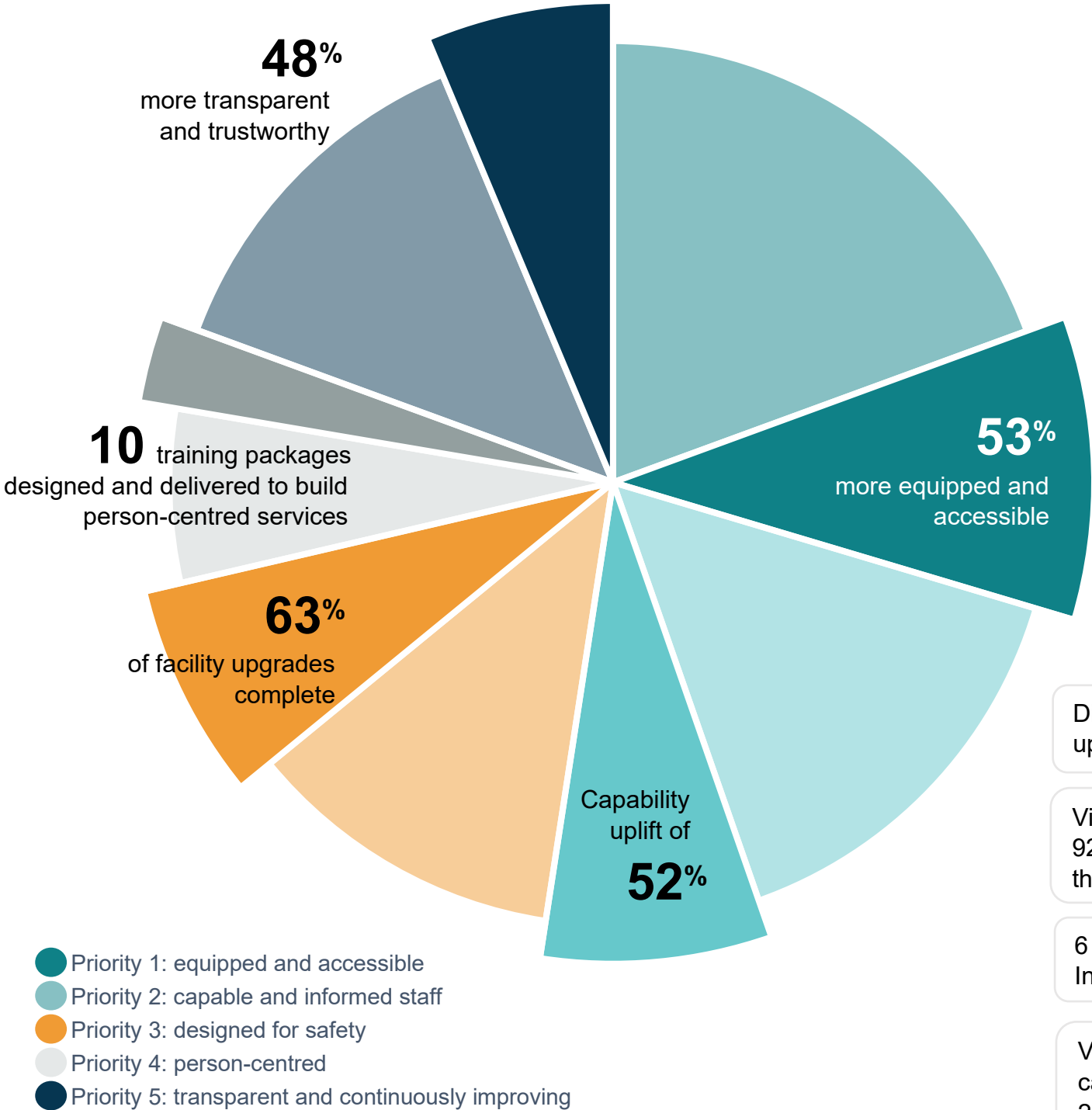




# Snapshot of Achievements

## Domestic and Family Violence and Sexual Violence Safety Framework – Delivering Safer Courts 2024 – 2034


This Snapshot of Achievements highlights key initiatives completed since the Court Safety Framework was released and demonstrates progress towards our vision to deliver inclusive, safe, supportive, and accessible service for people impacted by domestic and family violence (DFV) and sexual violence (SV) in Queensland courts.



Key achievements to improve safety for court users:

- Commenced **Sexual Violence Case Management Pilot** in Brisbane and Ipswich District Courts which introduced a changed approach to the way sexual violence offence proceedings are managed. It promotes early identification and resolution of pre-trial issues, minimises delays to the court process and provides greater certainty for all court users.
- Commenced **Sexual Offence Expert Evidence Panel pilot** for sexual violence proceedings in specified courts in Brisbane and Townsville.
- Launched the **Language Badge Program** to improve frontline services for people who do not speak English as their first language. Staff wear badges identifying the languages they speak (other than English) and offer simple advice such as directions to courtrooms in the court users’ native language.
- Implemented **specialist DFV court best practice elements** at nine Magistrates Court sites to improve the experience and safety for people with DFV matters through coordinated stakeholder engagement and enhanced registry responses.
- Developed a **trauma-informed and intersectional strategy** for Court Services Queensland and Community Justice Services.
- Developed an **introductory DFV training program for court staff** to build expertise to support court users who are experiencing DFV.
- Developed a training series for court staff on **safety and trauma-informed** services including how to apply the new **trauma-informed policy**.
- Completed a **workforce review** including staff uplift and new registry structures to ensure courts, and those who work within them, are best placed to improve the safety of women and girls, among other court users navigating the justice system.
- Completed construction of **Ipswich and Caboolture courthouse infrastructure upgrades**.
- Implemented the **Domestic and Family Violence Live List application** which is now available in 14 locations, giving Magistrates, court staff, duty lawyers and support services real-time access to DFV court listing information to improve coordination, safety and timely support for victims.
- Upgraded **videoconferencing capability in 20 courts and 19 remote witness rooms** to support vulnerable witnesses to safely give evidence.


Digital communication upgrades across all courts



Victims benefit directly from 92% of the activities under this Framework

92%

6 regional courts to receive Infrastructure upgrades.

6 

Videoconferencing capability upgraded in 20 courts

20 